

VYROX AI Smart Mirror User Guide

To read the user guide, please refer to the document using the link below:

[smart_mirror_user_guide_user.pdf](#)

Introduction

The VYROX AI Smart Mirror is more than just a mirror—it's a revolutionary smart home hub designed to enhance convenience, security, and entertainment in your daily life. Seamlessly integrating with your smart home devices, it allows you to control lighting, air conditioning, and fans with just a touch or voice command. Unlock doors with temporary password, receive security alerts, and answer video calls from the guardhouse or doorbell, all from the mirror's interactive display.

Beyond home automation, the Smart Mirror transforms into your personal virtual trainer, offering guided workouts directly on the screen. Enjoy entertainment with karaoke, multiplayer games, and live makeup tutorials. Stay connected through social media, voice-to-text messaging, and video conferencing with Zoom and Microsoft Teams.

With intelligent features like motion-activated lighting, scheduled music playback, and voice command reminders, the VYROX AI Smart Mirror seamlessly blends technology with everyday living. Whether you're managing your home, staying fit, or enjoying leisure time, it redefines modern living—effortlessly.

VYROX AI Smart Mirror

VYROX AI Smart Mirror apps and features may vary depending on your location and language. Unauthorized modifications, including firmware changes, hardware alterations, or the installation of third-party applications without prior approval from VYROX, are strictly prohibited. Such modifications will void the warranty during the Defect Liability Period (DLP).

Get Started

Set up a few basic features before you start using your new smart mirror.

4.1 Turn On and Set Up Smart Mirror Switch on smart mirror

4.2 Connect to The Internet Go to Settings > Internet and connect to your home Wi-Fi

4.3 Sign In to Your Gmail Account in Play Store Go to Play Store > Sign in

4.4 Clear Background Press on the square button > Scroll all the way right > Click on CLEAR ALL

4.5 Turn Up/Down Volume Press on the volume button

4.6 Lockscreen Go to Lockscreen > Press lockscreen to transform your device into a mirror for a seamless reflection view > Double tap the screen to turn the display back on

4.7 Off Screen Scroll down from the upper middle of the screen > Press Power Off

Smart Apps

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- VYROX VIP
- Messenger
- Tuya Smart
- TT Lock
- Keep Note
- Google Meet
- Karaoke App
- 2 Player Multiple Game
- Fitness and Training App
- YouTube
- Camera
- Online streaming music player

Tuya Smart (Smart Home Control App)

- Full control of your smart home devices
- Customize lighting, door sensors, sos button, smart intercom, and more directly from the mirror.

5.1.1 Download the Tuya Application Go to Tuya > Click “+” at home page > Add devices

5.1.2 Register Account

5.1.3 Create Houses

5.1.4 Add Family Members

5.1.5 Add Device: Zigbee Gateway

5.1.6 Add Lighting Control Switch into Zigbee Gateway

5.1.7 Add Door Sensor into Zigbee Gateway

5.1.8 Add SOS Button into Zigbee Gateway

5.1.9 Add Smart Intercom into Zigbee Gateway

5.1.10 Setup Google Home Voice Control To The VYROX AI Smart Mirror

VYROX VIP(Smart Community Cloud App)

- Streamlines building access and facility bookings for convenience.
- Designed to enhance convenience and security for a smarter lifestyle.

5.2.1 Login

5.2.2 How to Change Password

5.2.3 Visitor Pre-Registration

5.2.4 Visit Pass (Generate QR Code to Visitor Check-in)

5.2.5 Facility Bookings

5.2.6 Emergency Contact

5.2.7 Sub-User Accounts

5.2.8 Add VYROX VIP to Home Screen

5.2.9 Integrated Smart Access

Messenger

- Instant messaging from your mirror.
- Stay connected with friends

TTLock

- Manage your smart locks effortlessly by sending lock code to visitors.
- Secure and track access .

Keep Note

- Jot down ideas and reminders on the go.
- Use voice commands with “Hey Google” for hands-free convenience.

Google Meet

- Join meetings directly from your mirror.
- Use voice commands with “Hey Google” for hands-free convenience.

Karaoke App

- Your personal karaoke stage.
- Sing, record, and share performances.

Multiplayer Game App

Play and compete with friends right from your mirror. Fun , multi-user , interactive, and engaging

Fitness App

- Guided workouts tailored to your goals.
- Track progress and stay motivated.

Video Streaming App

- Follow cooking tutorials hands-free while preparing meals.
- Stream your favourite videos effortlessly for entertainment and learning.

Camera App

- Snap selfies or record moments hands-free.
- Perfect for daily outfit checks.

Online Music Player app

- Listen to your favourite tunes effortlessly.
- Mirror doubles as your ultimate music hub.

Voice Control

6.1 Setup Google Assistant Go to Google Assistant > Settings> Hey Google & Voice Match > Turn on Hey google .

6.2 Activate Hey Google with Your Voice Say “Hey google”

6.3 Activate Hey Google with A Button Go to Google Assistant

6.4 Make A Correction If Hey Google Misunderstands You Go to Google Assistant > Settings > Hey Google & Voice Match > Delete Voice Match model > Retrain Voice Match model .

6.5 Voice Control Smart Home Device Control Say “Hey google, open lights.”

6.6 Voice Control Reminder Say “Hey google, set a reminder for tomorrow 10am to buy grocery . ”

6.7 Voice Control Play Music Say “Hey google, play music . ”

Smart Door Lock

7.1 Reset Smart Door Lock

- Press “Reset” button at rear door lock body
- When you hear the voice notification, press 000 # to restore factory settings.

7.2 Change Language

- *39 # Admin Password #
- Press # 1, switch to Chinese.
- Press # 2, switch to English.

7.3 Reset Smart Door Lock and Change Admin Password (If You Forgot the Current Password)

- Press “Reset” button at rear door lock body
- Once you heard notification voice, press 000 # to factory reset the door lock.
- Press * 12 #.
- Listen to the voice prompt and enter default 6-digit password 123456 #.
- Listen to the voice prompt and enter a new 6-digit password xxxxxx #.
- Re-enter the new 6-digit password to confirm: xxxxxx #.
- Voice notification confirms the password change.

7.4 Change Admin Password (If You Know the Current Password)

- Press * 12 #.
- Listen to the voice prompt and enter current 6-digit admin password: xxxxxx #.
- Listen to the voice prompt and enter a new 6-digit password: xxxxxx #.
- Re-enter the new 6-digit password to confirm: xxxxxx #.
- Voice notification confirms the password change.

7.5 Add a Fingerprint

- Press * 80 #
- Listen to the voice prompt and enter current 6-digit admin password: xxxxxx #.
- Listen to the voice prompt and swipe your fingerprint on the handle.
- Swipe again
- Swipe one more time.
- Voice notification confirms successfully fingerprint registration.

7.6 Add a Physical RFID card

- Press * 80 #.
- Listen to the voice prompt and enter current 6-digit admin password: xxxxxx #.
- Listen to voice prompt, swipe the RFID card in front of the smart lock.
- Listen to voice prompt, swipe the RFID card again.
- Voice notification confirms the successfully card registration.

7.7 Unlocking with USB Emergency Power Supply and Physical Key

- If the battery is dead, connect a 5V power bank to the micro USB port at the bottom of the smart lock's front panel.
- Unlock using fingerprint, PIN code, or RFID card.
- Alternatively, use the mechanical key to unlock.

7.8 Advance Settings TABLE

7.9 Smart Door Lock App Control

Terms of Service

Welcome to VYROX AI Smart Mirror, PROPSERVA.com, HOMESERVA.com! Before accepting the Agreement, you are supposed to thoroughly read all contents of the Agreement, and fully know its terms, especially restrictive clauses or exceptions. Restrictive clauses or exceptions are bold or highlighted in other forms to catch your attention. In case of any doubt regarding the terms of the Agreement, please contact the relevant business department of VYROX INTERNATIONAL SDN BHD. You are not allowed to use the service before you have read and accepted all terms of the Agreement, relevant agreements and rules, etc.

Once you tick "I acknowledge that I have read and understand the Terms of Service, Privacy Policy and Disclaimer of the VYROX AI Smart Mirror, PROPSERVA.com, HOMESERVA.com website, software and hardware." and click "I Agree" (see login page for detailed wordings) and complete the login procedure, or you use the service in any form, it will be deemed that you have read and agreed with the restriction of the Agreement and rules above. In case of any breach of the Agreement, VYROX INTERNATIONAL SDN BHD has the right to unilaterally restrict, suspend or terminate the service for you, and has the right to investigate your relevant responsibilities. The Service Agreement (hereinafter referred to as "the Agreement") is signed by you and VYROX INTERNATIONAL SDN BHD. It includes (but not limited to) Privacy Policy, Disclaimer and other contents.

In case of change, VYROX INTERNATIONAL SDN BHD will announce by means of the licensed software sending a message without further notification. Upon announcement, the changed agreement and rules become a part of the Agreement automatically, without further notification to you for your consent. In case of objection to such relevant changes, stop using services provided by VYROX INTERNATIONAL SDN BHD; if you keep using it, it will be deemed as that you hold no objections against the changed rules and agree to abide by them.

I. Definitions of Terms

1.1 Licensed software refers to PROPSERVA, HOMESERVA, website, hardware and software developed by VYROX INTERNATIONAL SDN BHD, downloaded, installed and applied in specified system terminals.

1.2 Services refer to services provided for you by VYROX INTERNATIONAL SDN BHD and its suppliers. You can use such services on the terminal with the licensed software.

II. Hardware and Service

2.1 VYROX AI Smart Mirror is an intelligent home automation device designed to enhance user

convenience, security, and smart living experiences. It integrates AI-driven features to provide personalized information, home control, and interactive functionalities. The VYROX AI Smart Mirror and its related services, including its website, hardware and software, are developed and maintained by VYROX INTERNATIONAL SDN BHD

III. Scope of Service

3.1 VYROX INTERNATIONAL SDN BHD grants you the right to use the product based on this software.

3.2 You are prohibited to license, sell, lease, transfer, issue the product in any form, or use the product for other commercial purposes.

3.2 Due to limitations on software adaptation platforms and terminals, you can only use the licensed software in the authorized system platform and terminal; if you install the licensed software on other terminal equipment, it may not function normally and damage your hardware or software function.

3.3 You acknowledge that the licensed software can only be used for non-commercial purposes and installation, application and running of the licensed software is prohibited. If such commercial operation is necessary, prior written authorization and permission from VYROX INTERNATIONAL SDN BHD shall be obtained.

3.4 VYROX INTERNATIONAL SDN BHD and its suppliers may change, upgrade or transfer the licensed software or relevant functions from time to time, and may add new functions or services in the licensed software system. If no separate agreements are accompanied with the aforesaid new functions or services, you are entitled to the corresponding functions and services, which is also subject to the Agreement.

3.5 You shall be responsible for the accuracy, reliability, integrity and legality of input data and legality of the way in which you obtain the data, and shall back up data and information from time to time. You shall bear all risks for damage and loss of such information.

3.6 You shall properly keep your account number and password. In case of any safety loophole for your account (including but not limited to divulgence of user password), you shall notify. All behaviors related to your account shall be assumed by you and you will bear all responsibilities.

IV. A Third Party

4.1 You acknowledge that certain services of VYROX INTERNATIONAL SDN BHD and its suppliers are based on software or services provided by a third party. Such service is set to facilitate your application and necessary legal authorization is obtained from the third party.

4.2 The product may include certain information and services of the third party. VYROX INTERNATIONAL SDN BHD does not bear responsibility for information and services of the third party.

4.3 You acknowledge that VYROX INTERNATIONAL SDN BHD and its suppliers cannot guarantee that the licensed software always uses or contains such services, or that other software provided by the same third party will be used in future. Likewise, it may use similar services supplied by another third party. Upon application, the aforesaid corresponding software or services are subject to this Agreement.

V. Service Application Standard

5.1 You shall use the licensed software in a normal manner. The following ways are in breach of the application standard:

1. Issue or share computer virus, worms, malicious codes, or software that deliberately damages or changes computer system or data;
2. Collect information or data of other users without authorization, for example, email address and the like;
3. Maliciously use the product in an automatic way, causing overload to the server, or interfere with or damage web server and network links in other forms.
4. Attempt to visit server data or communication data of the product without authorization;
5. Interfere with or damage the production application by other users.

5.2 You understand and agree that:

1. VYROX INTERNATIONAL SDN BHD will determine whether or not you are involved in violation of standards above, and suspend or terminate your application license according to determination results or take other restrictions according to agreements.
2. VYROX INTERNATIONAL SDN BHD will directly delete information in breach of laws, or infringing others' legal rights, or in breach of the Agreement issued by you when using the licensed software.
3. If a third party suffers from damage due to your breach of application standards, you shall independently bear legal responsibility in your name, and indemnify from losses or additional expenses generated therefrom. Otherwise, VYROX INTERNATIONAL SDN BHD has the right to claim compensation.
4. If VYROX INTERNATIONAL SDN BHD and its suppliers suffers from any loss due to your breach of relevant laws or the Agreement, you shall compensate VYROX INTERNATIONAL SDN BHD and its suppliers for losses and (or) expenses generated therefrom.

VI. Information Content Standard

6.1 You promise that you will not conduct any act in breach of laws or improper behaviors by using the service, such act and behavior include (but not limited to):

6.1.1 Uploading, transferring or sharing information containing one of the following contents:

1. Opposing the basic principles determined in the Constitution;
2. Endangering state safety, disclosing state secret, subverting state power and sabotaging state unity;
3. Damaging state honor and benefit;
4. Inciting national hatred and discrimination and sabotaging national unity;
5. Destroying religious policy of the state and advocating heresy and feudalistic superstition;
6. Spreading rumors, disturbing social order and destroying social stability;
7. Spreading obscenity, porn, gambling, violence, murder and terror or abetting a crime;
8. Insulting or slandering others and infringing on the legal rights and interests of others;
9. Containing contents of sham, defraudation, harm, threat, infringement to others' privacy, harassment, infringement, slander, coarseness, indecency, or morally repulsive contents;
10. Containing other contents restricted or forbidden by applicable laws, regulations, rules, provisions and other legal standards.

VII. Privacy Policy and Data Security

7.1 It is crucial for VYROX INTERNATIONAL SDN BHD to protect your personal information. VYROX INTERNATIONAL SDN BHD prepares Privacy Policy, in which contents related to ownership and

protection of intellectual property, collection, use, share, storage and protection, etc. of your information are disclosed. You are suggested to thoroughly read VYROX INTERNATIONAL SDN BHD Privacy Policy.

VIII. Exception Clauses

8.1 Unless otherwise specified in laws and regulations, Please provide exact and detailed information as per your personal identification documents (eg. national resident identity card or passport) will do its best to ensure the security, validity, accuracy and reliability of the licensed software and technologies and information involved, but Please enter the company name is unable to guarantee the same due to restriction by available technologies nowadays.

8.2 You understand that VYROX INTERNATIONAL SDN BHD will not assume responsibility for direct or indirect losses caused by force majeure and default of a third party.

8.3 You shall be responsible for personal injury or incidental or indirectly injury caused by or related to one of the following accidents: 1) A third party uses the licensed software or changes your data without permission; 2) Expenses and losses produced by using the licensed software; 3) Your misunderstanding of the licensed software; 4) Other losses related to licensed software caused by reasons not attributable to VYROX INTERNATIONAL SDN BHD.

8.4 Any other licensed software-derived software not developed and released by VYROX INTERNATIONAL SDN BHD or the development and release are not granted by VYROX INTERNATIONAL SDN BHD is illegal software. Downloading, installing and using such software may cause unpredictable risks. VYROX INTERNATIONAL SDN BHD shall be free from legal responsibilities and disputes generated therein and VYROX INTERNATIONAL SDN BHD shall have the right to suspend or terminate application license and/or other all services.

8.5 You have been informed that the usage of VYROX INTERNATIONAL SDN BHD and its supplier's smart platform involves Internet service, which may be affected by unstable factors in all links. Although Please enter the company name has taken safeguard measures, the service may be suspended, terminated, delayed, suffered from application restriction or application failure due to inherent defects of Internet and e-communication as well as factors beyond reasonable control of any party to the Agreement (including but not limited to fire, flood, terrorist attack, pestilence, natural disasters, riot, terminal virus, hacker attack, network fault and terminal fault). You hereby agree to bear foregoing risks and agree that Please enter the company name is free from any responsibility when normal running of services are influenced by the occurrence of foregoing risks.

IX. Agreement Termination and Breach of Agreement

9.1 You should understand that you shall use the licensed software according to authorization scope, respect intellectual property of software and contents contained in the software, and perform obligations according to the Agreement when using VYROX INTERNATIONAL SDN BHD's services. VYROX INTERNATIONAL SDN BHD will terminate the application license if you are in material breach of the Agreement.

9.2 Your application of the software relies on supporting services supplied by related companies. Breach of terms, agreements, rules, annunciation and other relevant regulations of its related companies may cause failure in normal usage of licensed software, in which case, VYROX INTERNATIONAL SDN BHD shall be entitled to terminate the application license, or take measures to restrain your application license or other rights and interests controlled by as agreed in the Agreement, including suspension or termination of your application license.

9.3 In case of your breach of the Agreement or other agreements signed with VYROX INTERNATIONAL SDN BHD, VYROX INTERNATIONAL SDN BHD and its suppliers shall have the right to notify the related companies, requiring them to take restrictive measures to your rights and interests, including requiring related companies to suspend or terminate supplying part or whole services for you, and legally announce your breach of agreement on websites run or actually controlled by them.

9.4 The licensed software is downloaded from the downloading platform and you shall abide by stipulations of the download platform, system platform and terminal manufacture on application ways and restrictions of the licensed software. If the above-mentioned third party confirms that you are in breach of the agreement and VYROX and its supplier's treatment is required, VYROX may terminate your application license at the third party's request.

9.5 When the application license terminates, you shall stop using the licensed software and destroy all copies.

9.6 You must bear all compensation responsibilities if VYROX and other users suffer from losses caused by your breach of terms in the Agreement.

X. Governing Laws and Severability

10.1 Effectiveness, explanation, change, execution and dispute settlement of the Agreement are subject to laws of Malaysia. If no relevant laws and regulations are available, reference to general international business practices and (or) industrial practices shall be made.

10.2 Disputes arising from or in connection with the Agreement may be settled by you and VYROX through friendly negotiation or submitted to the judiciary department of VYROX where the Agreement is signed for adjudication.

10.3 When any term of the Agreement is judged to be invalid by the People's Court, it will not influence the effectiveness of other terms or any part thereof, and you and VYROX shall perform the valid terms in good faith.

Privacy Policy

Introduction

We take user privacy very seriously, especially the confidentiality and security of your information and data. Hereby, we present our privacy policy to you in order for you to understand how we collect, use, maintain, retain, preserve, and protect your data. Acknowledgement and consent to the collection, transfer, manipulation, storage, disclosure, and other uses of your information and data are required to be agreed upon usage of the services provided by VYROX INTERNATIONAL SDN BHD through the VYROX AI Smart Mirror, including its website, software, hardware and related applications.

I. Who We Are

VYROX AI Smart Mirror is an intelligent home automation device designed to enhance user convenience, security, and smart living experiences. It integrates AI-driven features to provide personalized information, home control, and interactive functionalities. The VYROX AI Smart Mirror

and its related services, including its website, hardware and software, are developed and maintained by VYROX INTERNATIONAL SDN BHD.

II. What Information and Data We Collect

We collect data such as name, contact number, email address, car plate number, national identity number, passport number, credit card number, debit card number, and other necessary information required for the use of the VYROX AI Smart Mirror through terminal, our website or smartphone apps. The direct and relay delivery of your personal information and data for the use of this software is voluntary and does not prejudice the interests of any third parties.

III. How We Use Your Information and Data

Your information and data may be used and processed for purposes including but not limited to:- 1. To verify your identity for access to the VYROX AI Smart Mirror and its related applications. 2. To ensure your service requests are fulfilled as per your expectations. 3. To analyze user demographics and behaviors for function enhancements of the VYROX AI Smart Mirror and its software. 4. To improve efficiency in communication, billing, payments, and daily operations. 5. To suggest information that may be useful to you. 6. To recommend products or services that may be of interest to you.

IV. How We Share Your Information and Data with Third Parties

We do not sell or trade your information and data with any third party. We do not transfer or expose your data without your consent. Your information will only be shared with trusted third parties or affiliates essential to fulfilling service requests initiated by you, including but not limited to identity verification, ownership verification, payment processing, efficient communication, visitor management, customer relationship management, and other related management activities.

V. How We Obtain Your Information and Data

Whenever you connect your device to the internet, an Internet Protocol (IP) address is assigned. When you access the VYROX AI Smart Mirror hardware, website and software, we may record your IP to deliver requested digital content. Information such as your search history, interactions, and time spent on different features may be logged for user behavior analysis, performance monitoring, and cybersecurity purposes. This helps enhance usability, information quality, efficiency, and customer satisfaction.

VI. How We Retain Your Information and Data

Your data is securely stored for accounting, auditing, and compliance purposes as required by law. Thereafter, your data will be deleted or permanently anonymized. VII. Web Cookies Web cookies are small data files stored on your device to enhance your experience when using the VYROX AI Smart Mirror hardware, website and software. These cookies improve user experience by ensuring faster and smoother interactions. You have full control over accepting, denying, or deleting cookies via your browser settings. No personal information is stored in cookies.

VIII. Consent and Communication

By using our VYROX AI Smart Mirror hardware, website, and software, you expressly consent and agree that VYROX INTERNATIONAL SDN BHD and its affiliates may contact you via email, instant messaging, phone calls, postal mail, smartphone app notifications, and text messages for purposes including, but not limited to, service updates, customer support, and recommendations for products and services that may be of interest to you.

Should you no longer wish to receive marketing or promotional communications, you may opt-out at any time by sending a written request to enquiry@vyrox.com. We will process your request within a reasonable time frame, and upon confirmation, you will be removed from marketing-related communications.

However, please note that opting out of promotional communications does not exempt you from receiving important service-related notifications, security alerts, system updates, and legal notices that are necessary for the operation, compliance, and security of VYROX AI Smart Mirror and its associated services.

IX. Changes to This Privacy Policy

We might update this privacy policy from time to time to improve the privacy practice when needed. The updated policy will be made available by posting on the VYROX AI Smart Mirror website, hardware and software. You are advised to review the latest version of the privacy policy always to avoid conflict of usage that could happen.

X. Protection and Guarantee

We commit to protecting your information and data from third parties, but we are unable to guarantee that the transmission of your information and data over the internet when you use the VYROX AI Smart Mirror website, hardware and software is absolutely secure and assured. The internet is a public computer network that everyone with internet service is able to access; hence, there is always a possibility that unintentional leaks of information and data could happen without our control. Thereby, we are not responsible for any event or damage that arises from unauthorized access to your information and data. You as a user, please advise us of any abnormal usage experience or unusual event that may indicate a breach of information, data, and system security so that we can take immediate investigation and action as early as possible. At any time, you may request to remove your contact details from the record of the VYROX AI Smart Mirror website, hardware and software by writing to enquiry@vyrox.com.

You are free to inform us of your request to terminate your account and delete it from our database at any time. This Privacy Policy constitutes the entire agreement between you and us with respect to the use and collection of your information and data. Except as expressly provided herein, this Privacy Policy

supersedes all other understandings, agreements, representations, and warranties, both written and oral, on the same or similar subject matter.

XI. Contact Us

You have the right to access to the information and data about you and your account that was collected and stored with us by writing to enquiry@vyrox.com at any time. Access, review, rectification of any inaccurate and incomplete information and data may be subject to payments or fees. Please do not hesitate to contact us if you have a question about this privacy policy.

Disclaimer

VYROX INTERNATIONAL SDN BHD, the VYROX AI Smart Mirror website, VYROX AI Smart Mirror

software, VYROX AI Smart Mirror vendors, VYROX AI Smart Mirror hardware and the trusted third parties or its affiliates shall not be responsible or liable for the completeness of the software through this service, nor for delays, interruptions, omissions, nor for any lost, indirect, special, or consequential damages arising from or caused by any or all of the foregoing.

You shall at all times rely on your own assessment of the information or data and the merits of the usage of the VYROX AI Smart Mirror website, hardware and software. You are solely responsible for all provisions of data, submissions of personal information, transactions of payments, and the decisions of service usage made by you. Prior to making any such decisions, please consult the management of your property.

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VYROX INTERNATIONAL SDN BHD may, on occasion, alter any of its contents on the VYROX AI Smart Mirror website and software, add or remove any terms of such information, or remove content completely, at any time. Upon making such changes, we are not obligated to provide any other notice to you. It is recommended that you check all information, documents, policies, and content relevant to your situation occasionally to stay updated on their statuses.

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