

User Guide: Complaints

1. Introduction

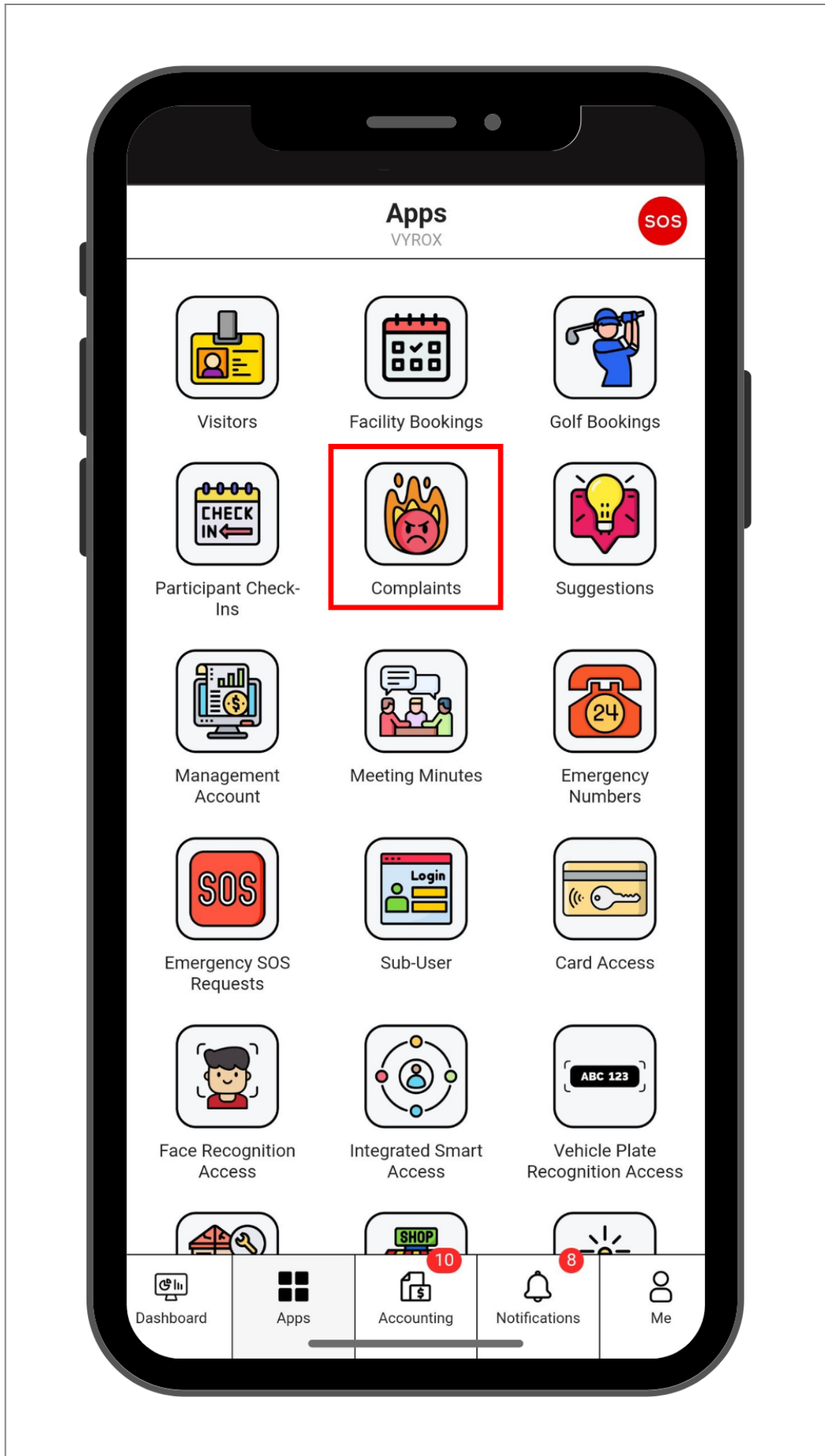
This guide is designed to streamline the process of managing complaints. It provides step-by-step instructions for using the complaints management system, enabling you to track, resolve, and improve the overall experience for users

2. Complaints

This section offers a detailed overview of the tools and features available for efficient complaints . From logging new complaints to tracking their status and resolution, all functionalities are crafted to simplify and enhance your workflow.....

Step 1: Complaints

Click "Complaints" icon

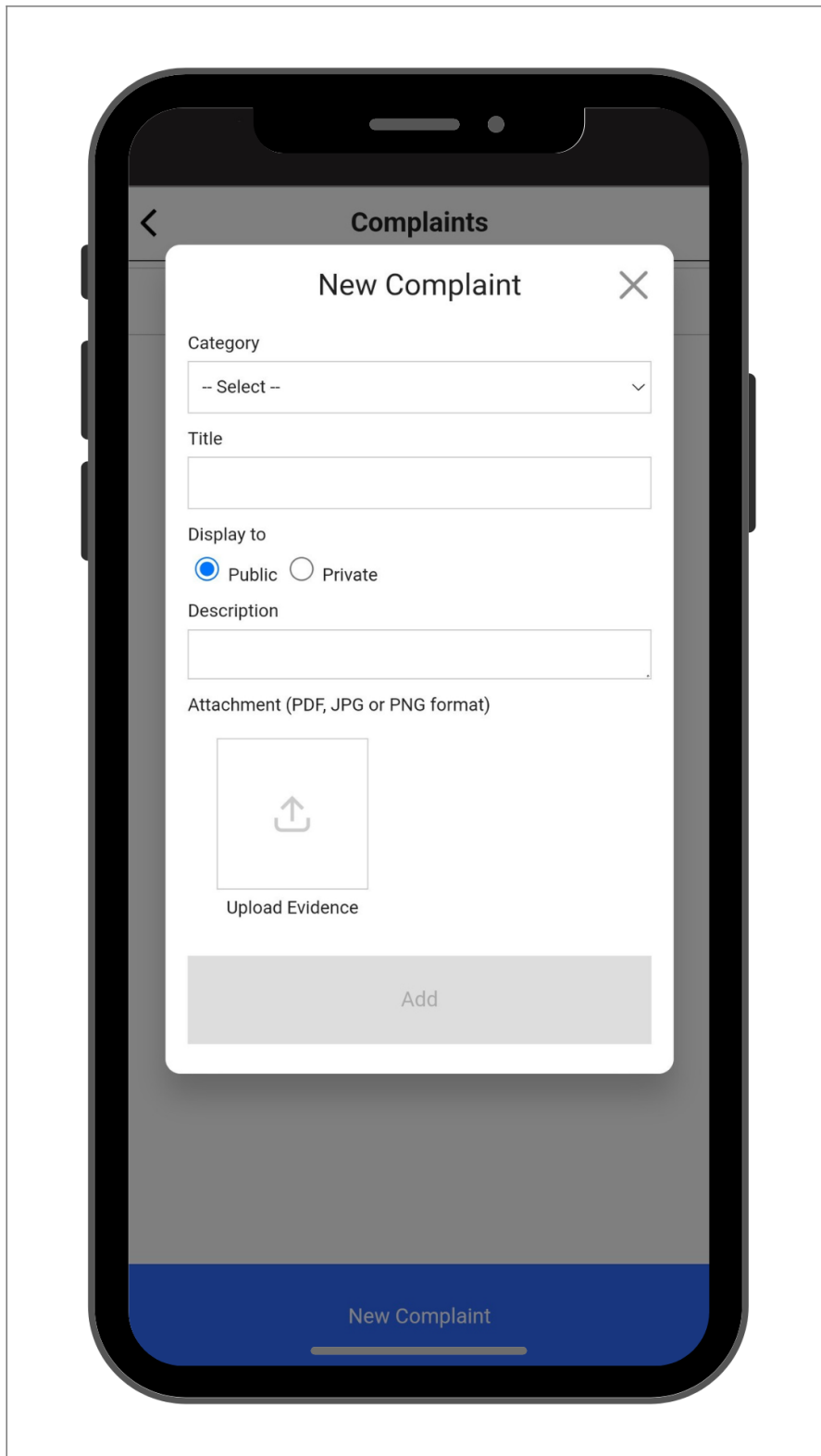


Step 2: Create New Complaints

Click “New Complaints” to make a new complaint.

Step 3: Fill in Complaint details

Fill in Customer account, Complaint, Category, Title, Description, and Select Show to Public or Management only. Click “Add” to create.



From:

<https://www.vyrox.com/wiki/> - **VYROX Wiki**

Permanent link:

https://www.vyrox.com/wiki/doku.php?id=user_complaints&rev=1735781630

Last update: **2025/01/02 01:33**

