

Reward Point

The Reward Point feature enables clubs to implement a structured loyalty system that rewards customers based on their activity and spending. This module is designed to encourage repeat visits, increase engagement, and strengthen long-term customer relationships.

Operators can configure point-earning rules based on gameplay, purchases, membership tiers, or promotional campaigns. Points can be customised with flexible accumulation rates, validity periods, and redemption options to suit different business strategies.

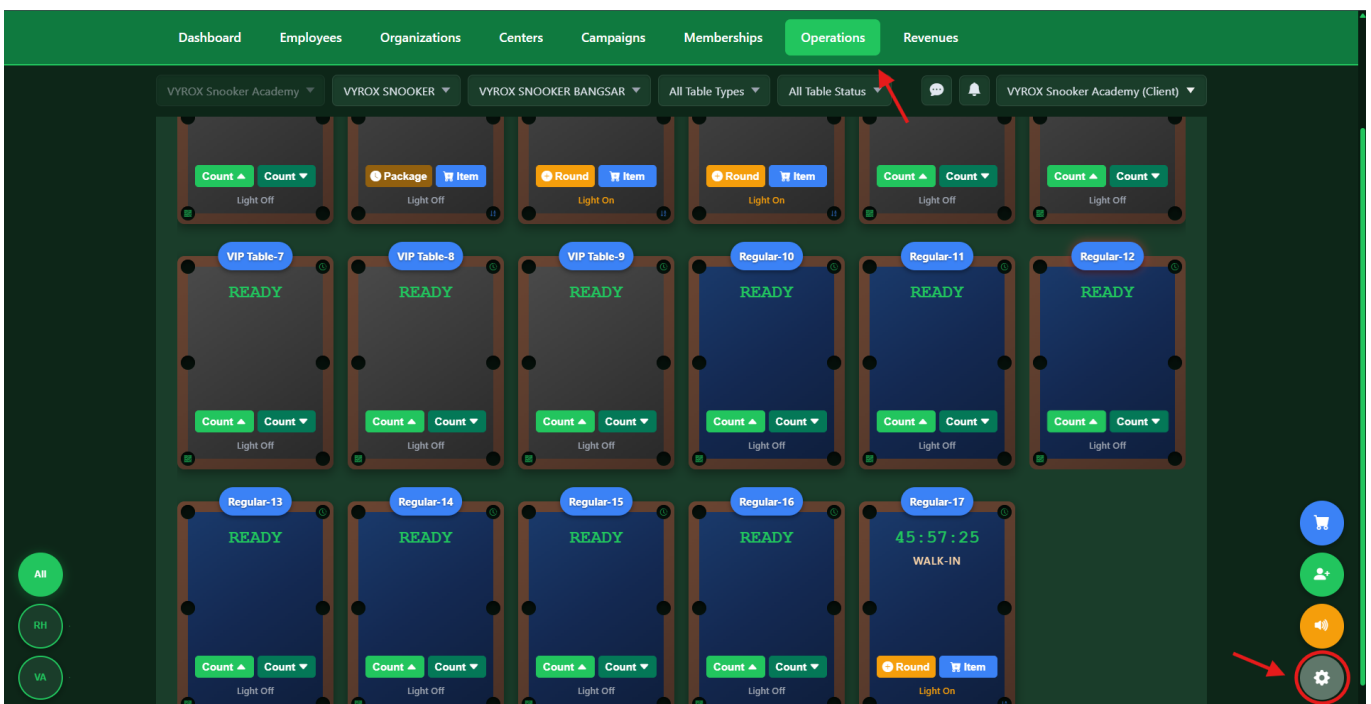
With an intuitive management interface, operators can easily monitor, adjust, and optimise reward point settings in real time. Once activated, the Reward Point system is fully integrated with the POS platform, billing process, and member accounts, ensuring accurate tracking, seamless redemption, and a consistent loyalty experience.

Set Reward Points

Go to Operation > Click Setting (the Silver circle on below) > Go to Reward Points

Details to Set Reward Point:

1. Set Points Redemption Rate (How many points needed to redeem as cash value)
2. Points Expiry Period (Enter 0 for points that never expire)
3. Points Earning Rate (The default earning rate (1:1 means spend 1 currency unit earn 1 point))
4. Minimum Points for Redemption (Minimum points required to start redemption)
5. Maximum Points per Transaction (0 = No limit on points redemption)



Settings - VYROX SNOOKER > VYROX SNOOKER BANGSAR

System Tables Rates Count Down Packages Point of Sale Credit Packages Service Charges Tax Member Discounts **Points** Lighting Control Document Designer Printers

General Reward Settings

Points Redemption Rate
100 points = 1.00
How many points needed to redeem as cash value

Points Expiry Period
365 days
Enter 0 for points that Lifetime value

Points Earning Rate
Spend 1.00 = Earn 1.000 points
Default earning rate (1:1 means spend 1 currency unit earn 1 point)

Minimum Points for Redemption
100.000 points
Minimum points required to start redemption

Maximum Points per Transaction
10000.00 points
0 = No limit on points redemption

Reward System Status
Active

Preview Examples:

- Spend 10.00 = Earn 10.00 points
- 100 points = 1.00 cash value
- Minimum 100 points needed to redeem

Points Earning Rate Schedules

About Earning Rate Schedules:
Set different point earning rates for specific times and days. For example, give double points during happy hours or weekends. If no specific schedule matches the current time, the center default rate will be used.

No earning rate schedules configured

Close Save

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