

Reward Point

The Reward Point feature enables clubs to implement a structured loyalty system that rewards customers based on their activity and spending. This module is designed to encourage repeat visits, increase engagement, and strengthen long-term customer relationships.

Operators can configure point-earning rules based on gameplay, purchases, membership tiers, or promotional campaigns. Points can be customised with flexible accumulation rates, validity periods, and redemption options to suit different business strategies.

With an intuitive management interface, operators can easily monitor, adjust, and optimise reward point settings in real time. Once activated, the Reward Point system is fully integrated with the POS platform, billing process, and member accounts, ensuring accurate tracking, seamless redemption, and a consistent loyalty experience.

Set Reward Points

Go to Operation > Click Setting (the blue circle on below) > Go to Reward Points

Details to Set Reward Point:

1. Set Points Redemption Rate (How many points needed to redeem as cash value)
2. Points Expiry Period (Enter 0 for points that never expire)
3. Points Earning Rate (The default earning rate (1:1 means spend 1 currency unit earn 1 point)
4. Minimum Points for Redemption (Minimum points required to start redemption)
5. Maximum Points per Transaction (0 = No limit on points redemption)



- 1. Need to change pic



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