

# Membership Plan

The Membership Plan feature allows club operators to create and manage structured membership packages tailored to different customer segments. This module is designed to support flexible plans that cater to individuals, families, corporates, and frequent players while enhancing customer retention and recurring revenue.

Operators can define membership types, pricing, validity periods, and exclusive benefits such as discounted game rates, priority bookings, or special promotions. Each plan can be customised to align with business strategies and customer expectations.

With a streamlined setup process, operators can easily create, update, or manage membership plans in real time. Once configured, all membership plans are seamlessly integrated with the POS system, billing flow, and access controls, ensuring a consistent and efficient member experience across the platform.

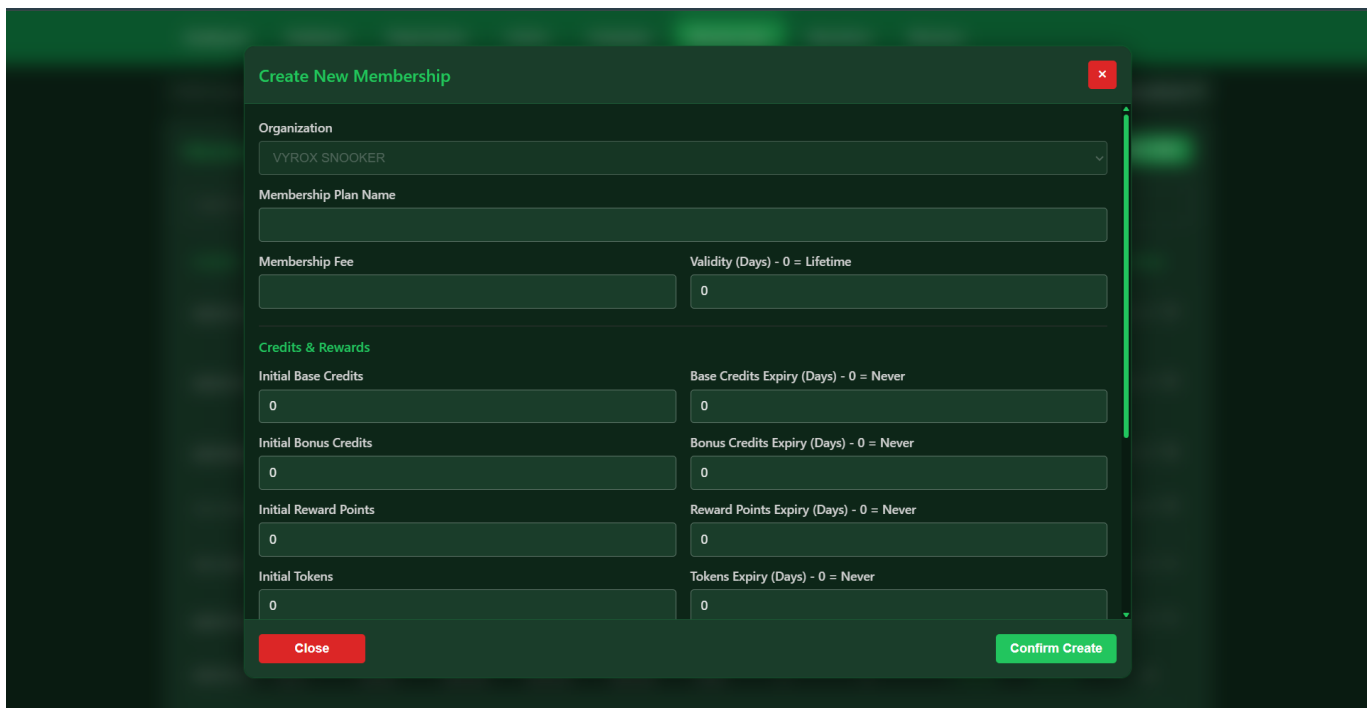
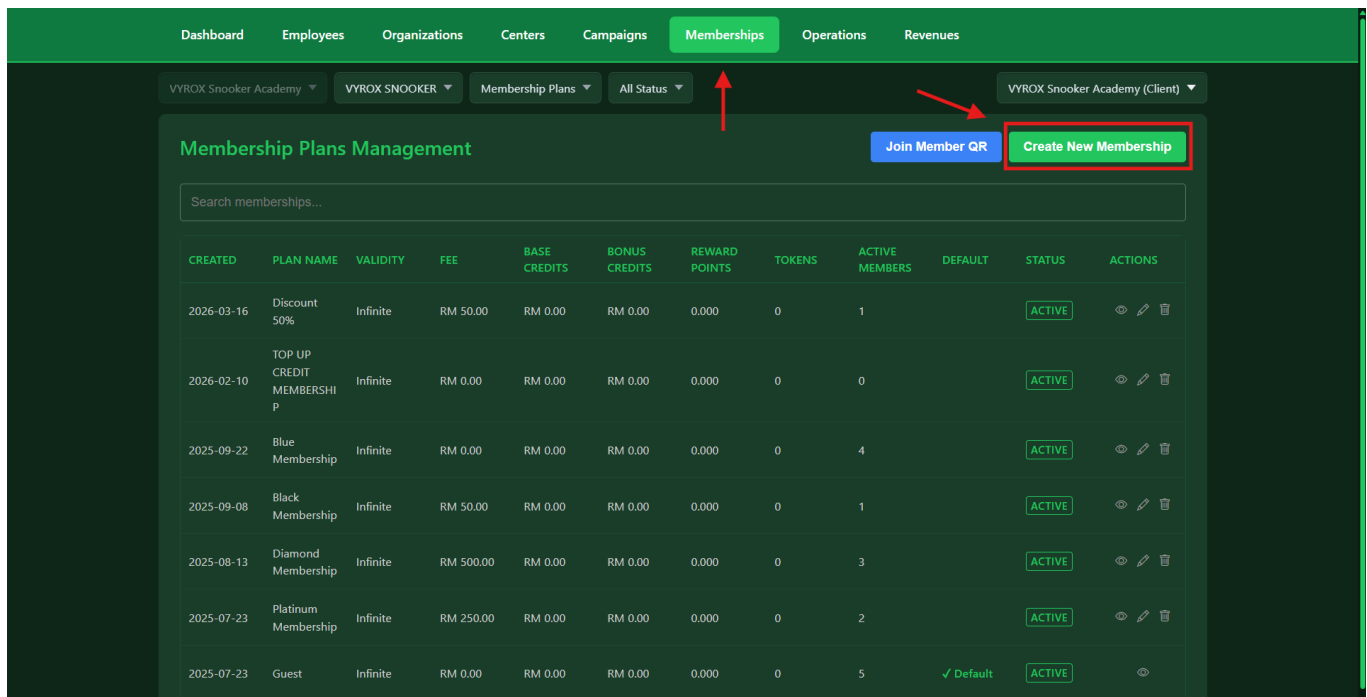
## 8. Membership Plan

### 8.1 Create Membership Plan

Login Account Client > Go to Memberships > Choose Membership Plan > Choose Organization > Create New Membership

Details to Create Membership:

1. Fill membership plan name
2. Set Membership Validity (Days) - Enter 0 for Never Expire
3. set Membership Fee
4. Fill Initial Base Credits
5. Other that option



## 8.2 Add Members

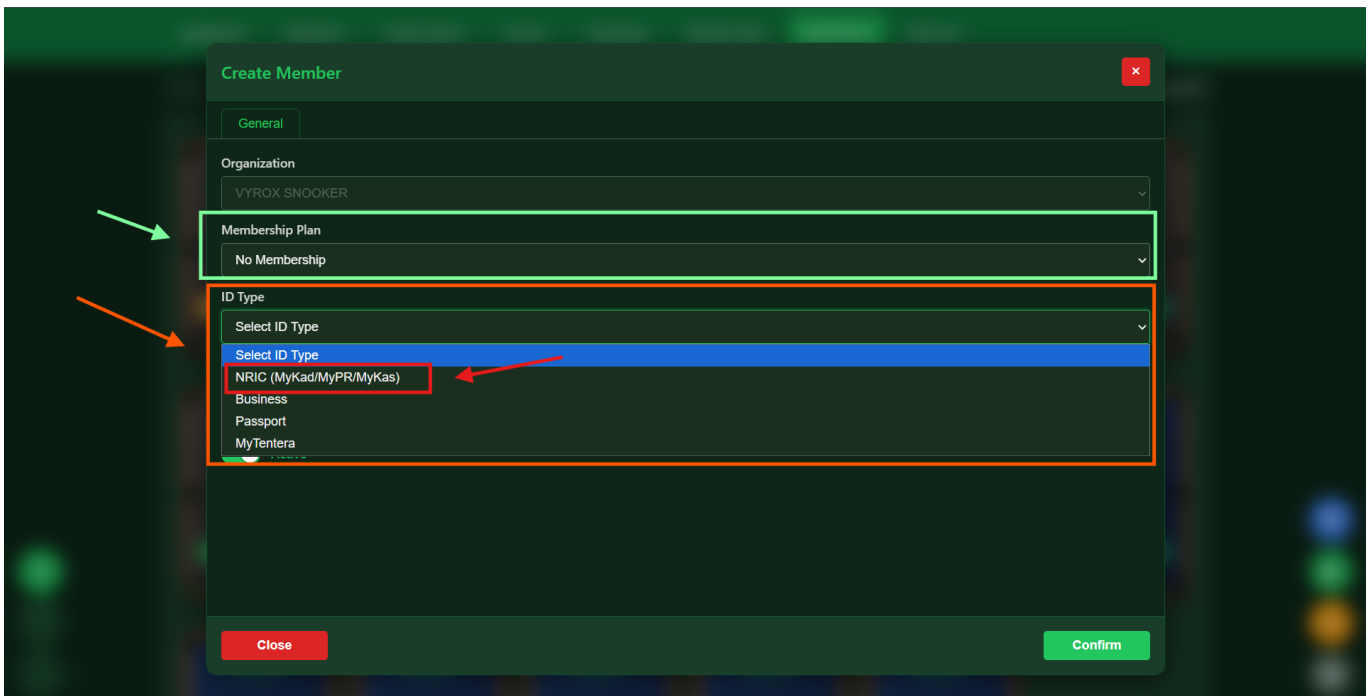
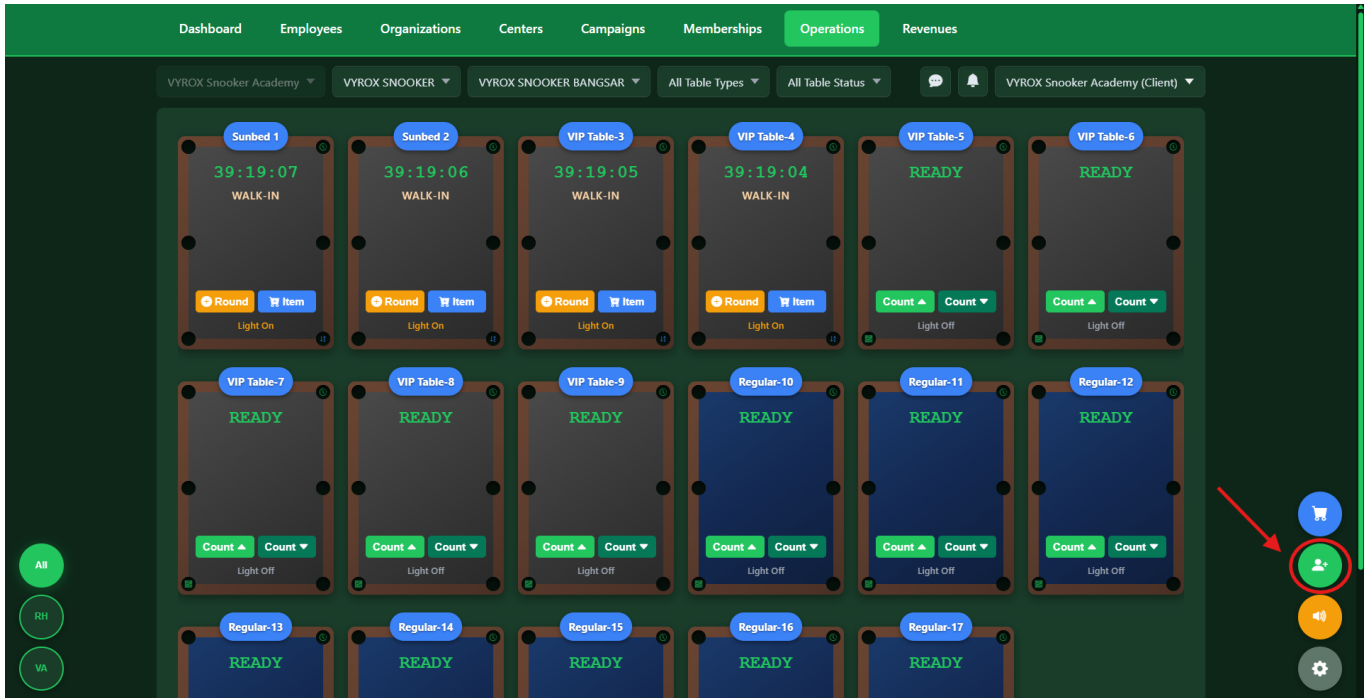
### Option 1. At Cashier

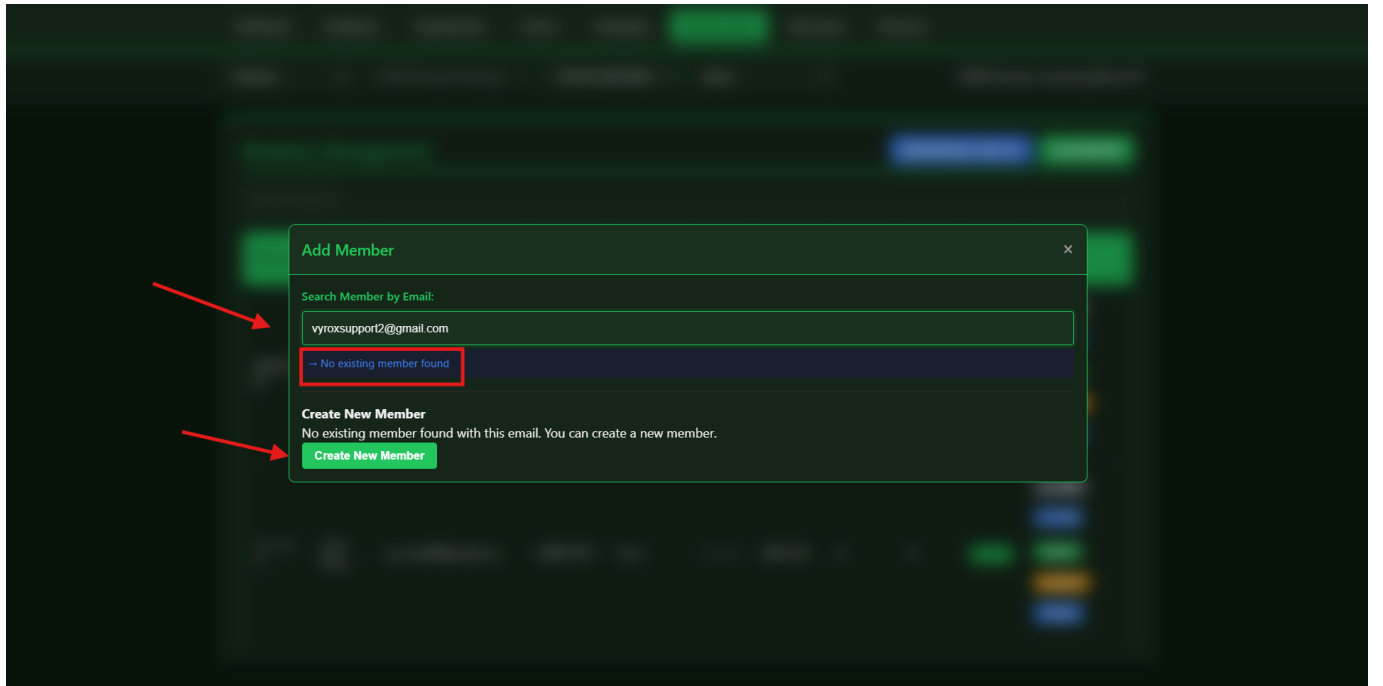
Go to operation > Click add new member (green circle) > Choose Membership Plan (Please select No Membership) > Choose ID Type (Select NRIC)

Details to Add Membership:

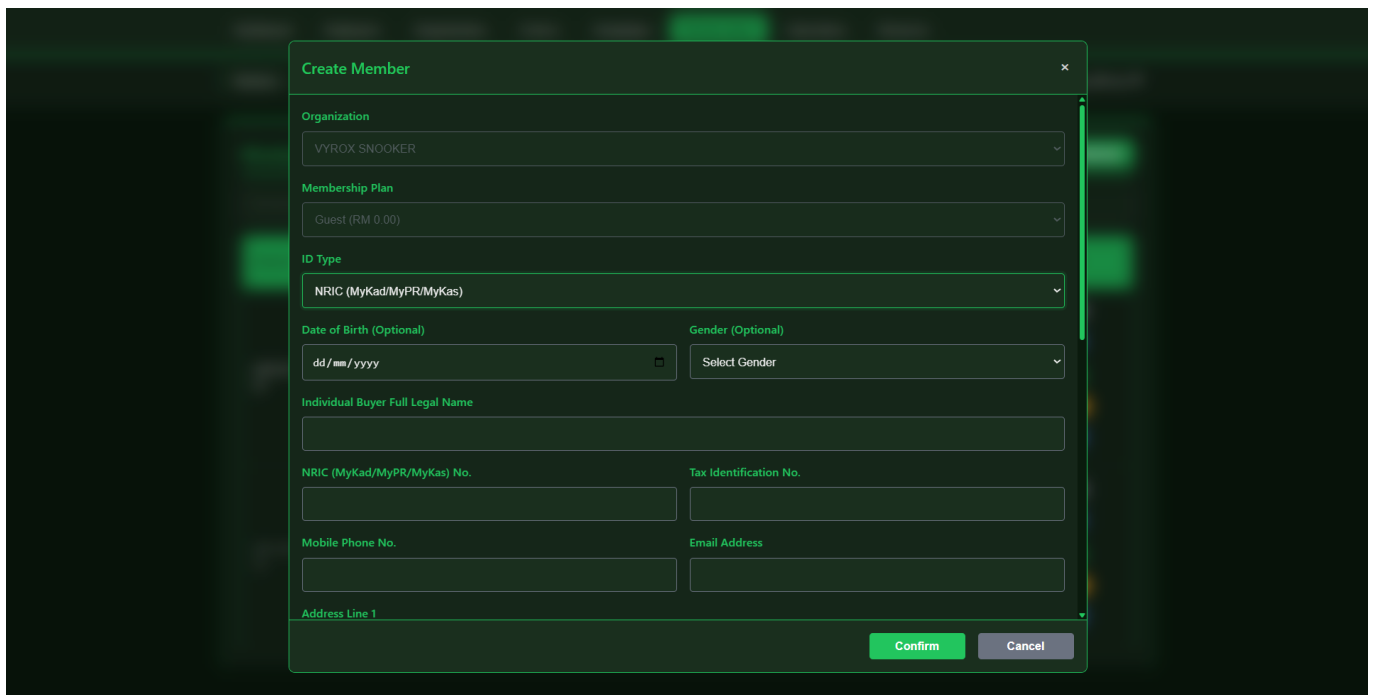
1. Search Member by Email (if have it, add member; if it show “No existing member found”, create new member)
2. Choose ID Type (NRIC)

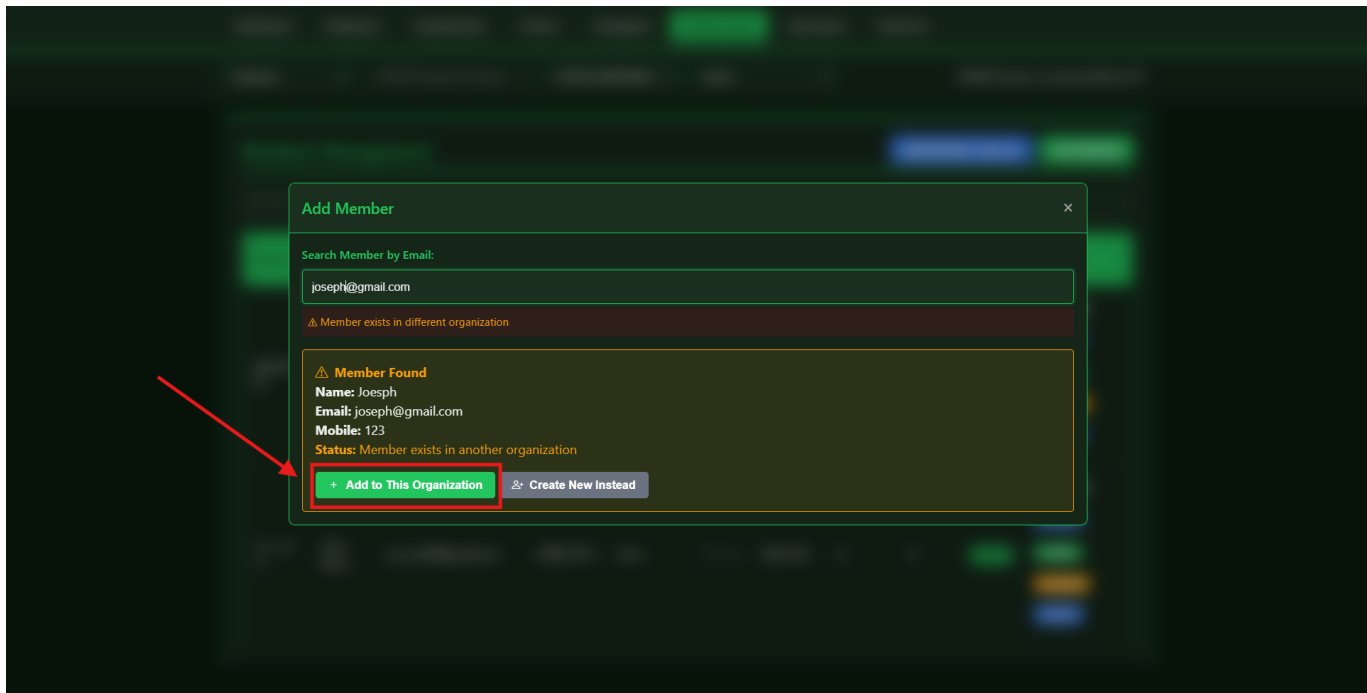
1. Fill in the individual buyer's full legal name.
2. Mobile Phone No.
3. Email Address
4. Password
5. Confirm Password





**\*Note:** Please click 'Create New Member' if the customer hasn't registered at any centre.





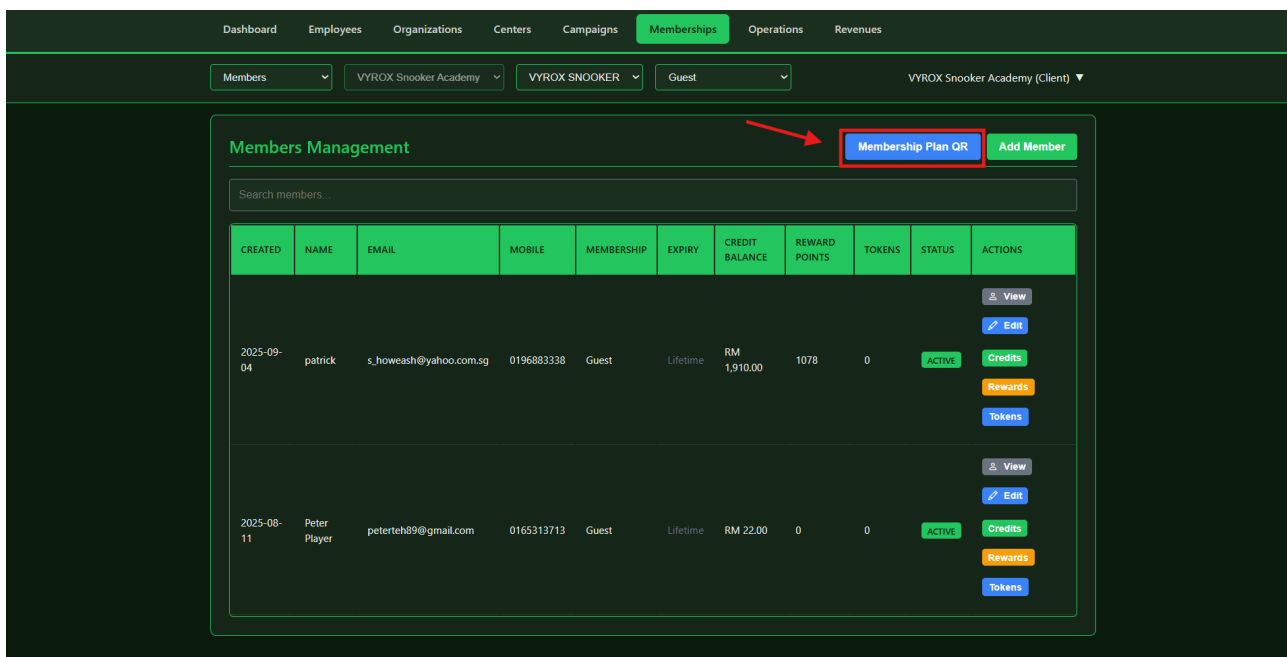
**\*Note:** Please click 'Add to This Organization' if the customer has registered at another centre.

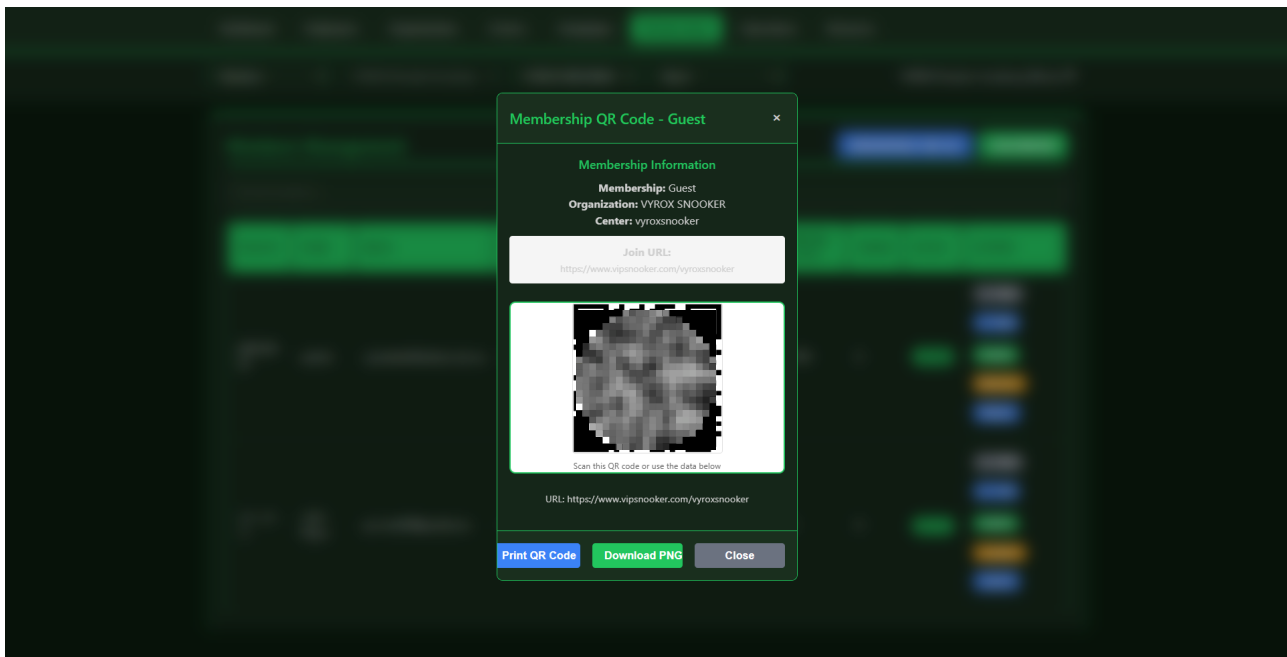
### Option 2. Customer Scan QR Code

Scan QR Code > Choose Members > Choose Register

Details to Add Membership Using Scan QR Code:

1. Fill Name
2. Fill the Email address (send verification code).
3. Enter 4-Digit Verification Code
4. Mobile Phone





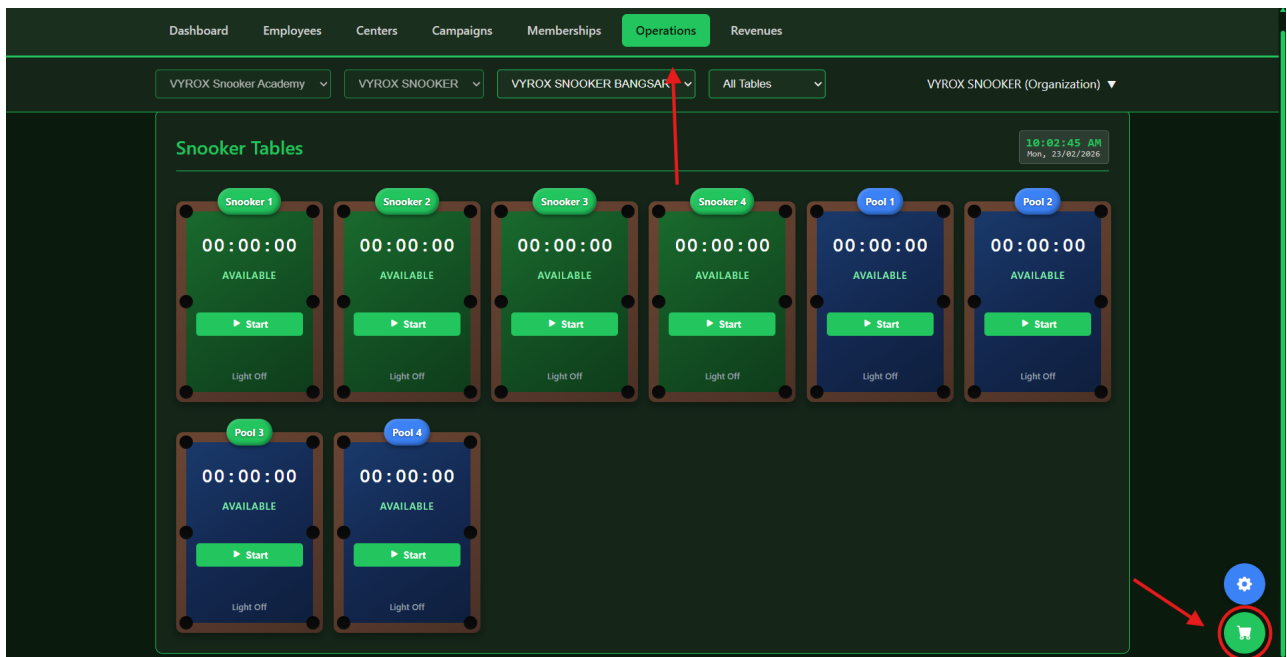
2.

### 8.3 Upgrade Plan Member

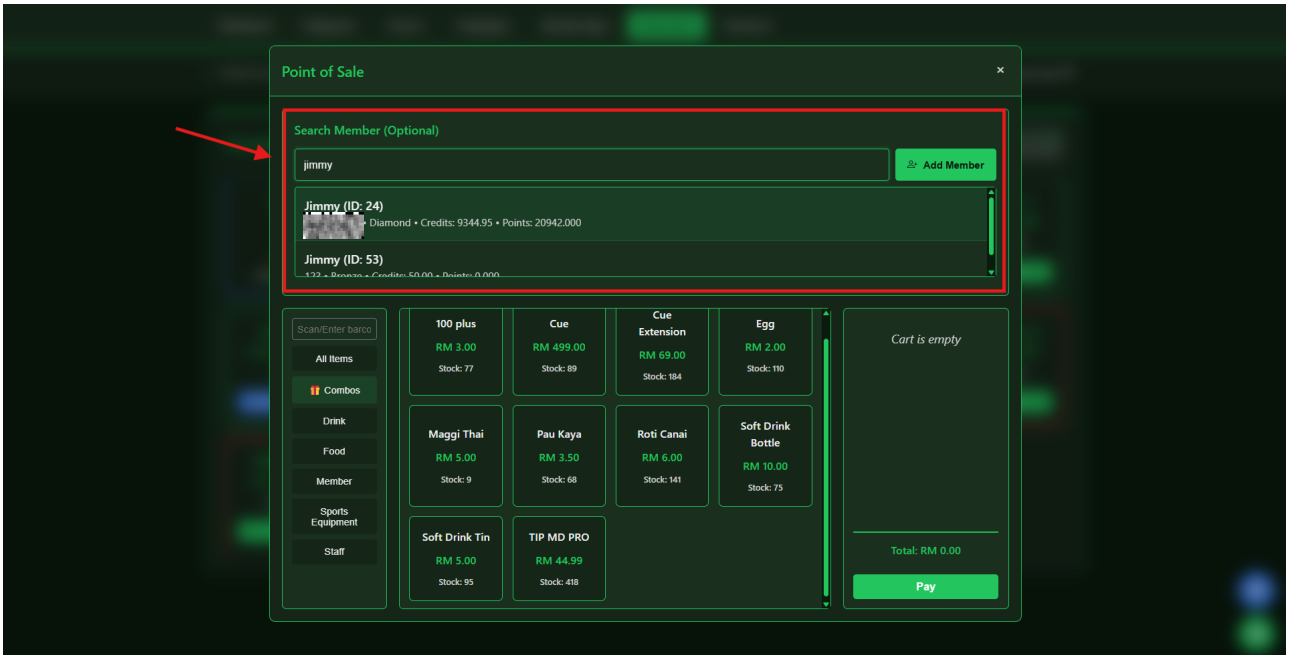
Go to Operation > Click Setting (the green circle on below)

Details to Upgrade Plan Member:

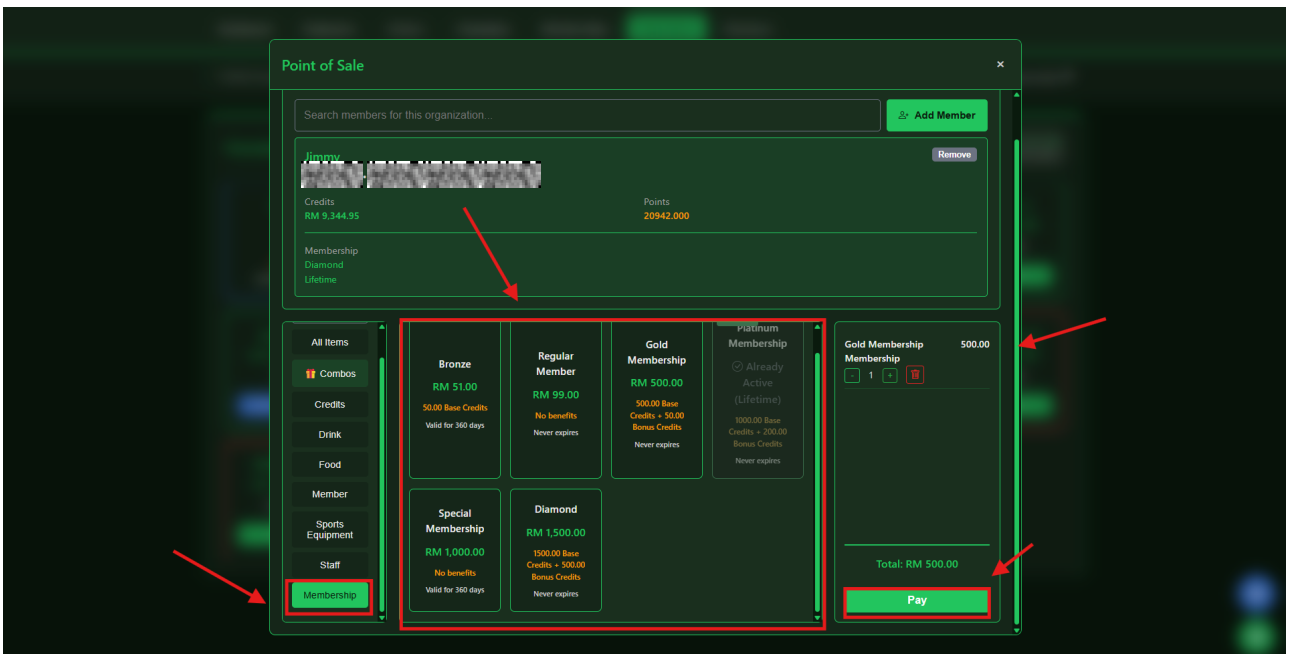
1. Search Member ID (Name, Number Phone or Email)
2. Scroll Down until found Membership and click
3. Choose the Membership paln and pay



1.



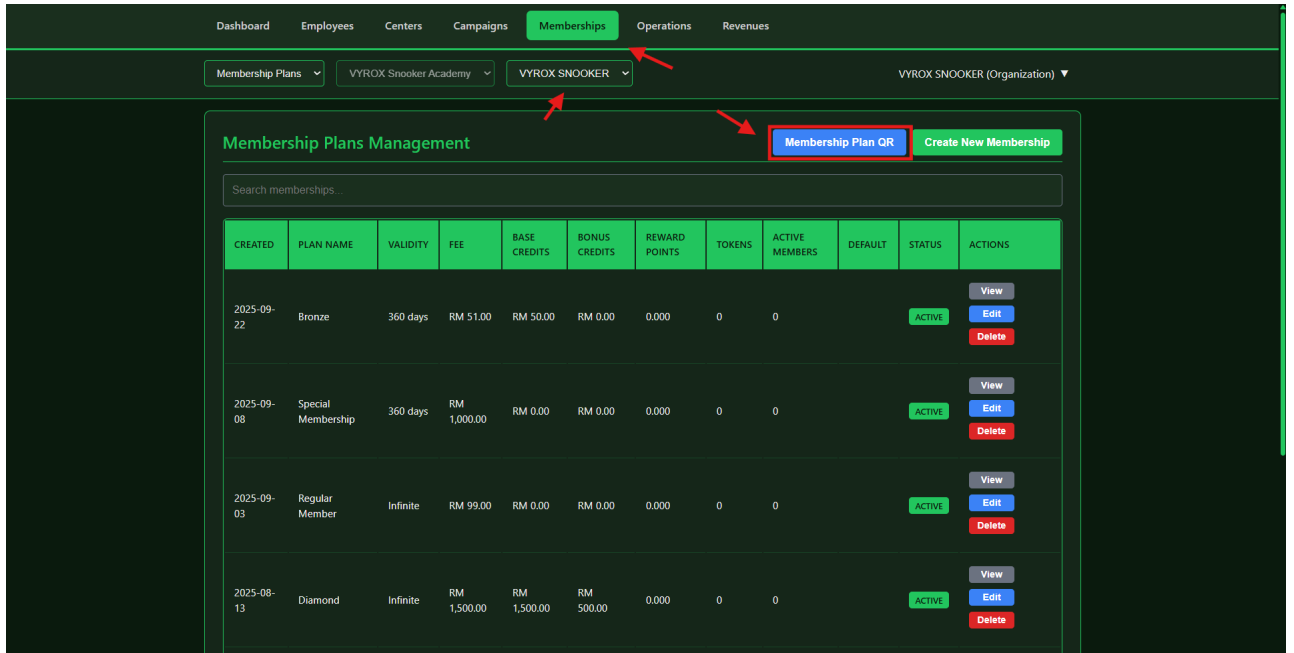
2.



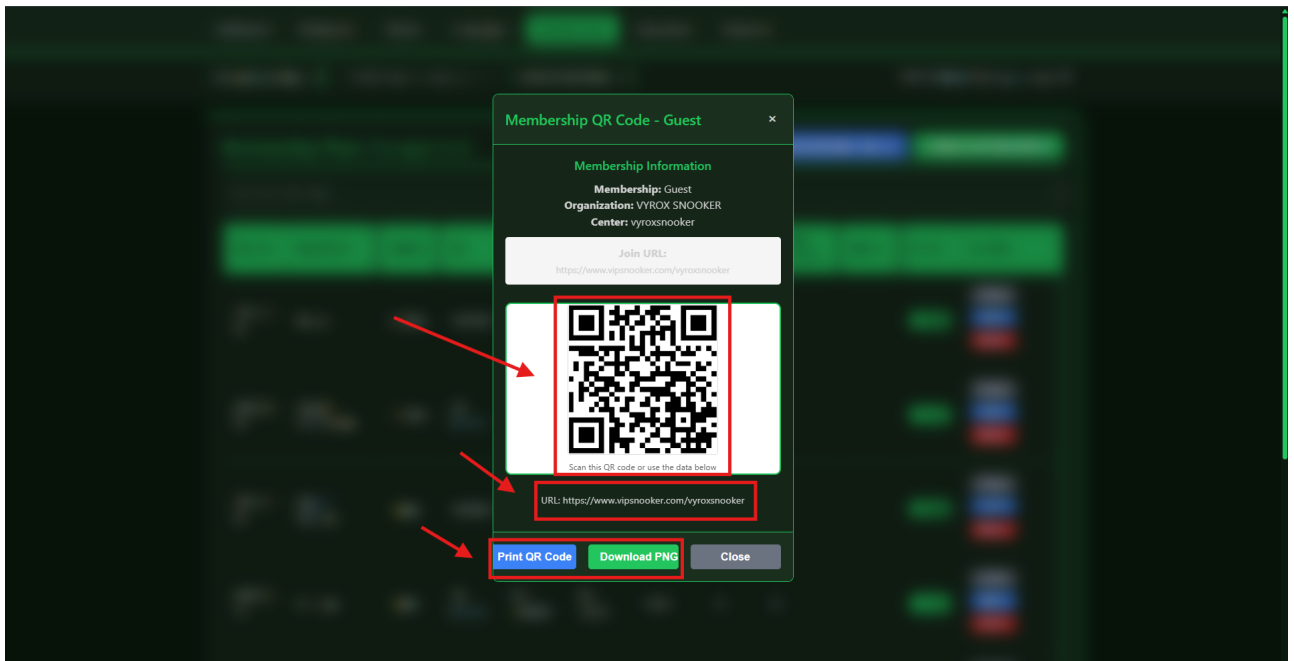
3.

### 8.3 How to Generate Qr or get Link

Go to Memberships > Choose Membership Plan > Choose Organization > Click Membership Plan QR



1.



2.

You can print Qr, Download PNG or Copy the link

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